1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
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5	BENCH SESSION
6	(PUBLIC UTILITY)
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8	Springfield, Illinois Wednesday, August 18, 2010
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10	Met, pursuant to notice, at 10:30 a.m. in
11	Hearing Room A, First Floor, Leland Building, 527
12	East Capitol Avenue, Springfield, Illinois.
13	
14	PRESENT:
15	MR. MANUEL FLORES, Acting Chairman (Via teleconference)
16	MS. LULA M. FORD, Commissioner
17	MS. ERIN M. O'CONNELL-DIAZ, Commissioner
18	MR. SHERMAN J. ELLIOTT, Commissioner
19 20	MR. JOHN T. COLGAN, Acting Commissioner
21	SULLIVAN REPORTING COMPANY, by
22	Carla J. Boehl, Reporter
//	USR #U84-UU//IU

1 PROCEEDINGS

- 2 COMMISSIONER FORD: Pursuant to the provisions
- 3 of the Illinois Open Meetings Act, I now convene this
- 4 regularly scheduled Bench session of the Illinois
- 5 Commerce Commission. With me in Springfield are
- 6 Commissioners O'Connell-Diaz, Elliott, Acting
- 7 Commissioner Colgan. I am Commissioner Ford. We
- 8 have a quorum.
- 9 Acting Chairman Flores is available
- 10 via phone, and pursuant to the Commission's rules we
- 11 will have to vote him in to participate. Is there a
- 12 motion to allow Acting Chairman Flores to participate
- 13 by phone?
- 14 COMMISSIONER ELLIOTT: So move.
- 15 COMMISSIONER FORD: Is there a second?
- 16 ACTING COMMISSIONER COLGAN: Second.
- 17 COMMISSIONER FORD: It's been moved and
- 18 seconded. All in favor say aye.
- 19 COMMISSIONERS: Aye.
- 20 COMMISSIONER FORD: Any opposed?
- 21 The vote is 4 to 0 and Acting Chairman
- 22 Flores may participate by phone.

- 1 Welcome, Chairman.
- 2 ACTING CHAIRMAN FLORES: Thank you,
- 3 Commissioner Ford, and good morning, everyone.
- 4 COMMISSIONER FORD: Before moving into the
- 5 agenda, according to Section 1700.10 of the Illinois
- 6 Administrative Code this is the time we allow the
- 7 members of the public to address the Commission.
- 8 Members of the public wishing to address the
- 9 Commission must notify the Chief Clerk's Office at
- 10 least 24 hours prior to the meeting of the
- 11 Commission. According to the Chief Clerk's Office,
- we have no requests to speak for today's session.
- 13 (The Transportation
- 14 portion of the proceedings
- was held at this time and
- 16 is contained in a separate
- 17 transcript.)
- 18 COMMISSIONER FORD: Turning now to the Public
- 19 Utilities Agenda, we have minutes to approve from the
- July 28 Bench Session. I understand amendments have
- 21 been forwarded. Is there a motion to amend the
- 22 minutes?

- 1 COMMISSIONER O'CONNELL-DIAZ: So move.
- 2 COMMISSIONER FORD: Is there a second?
- 3 ACTING COMMISSIONER COLGAN: Second.
- 4 COMMISSIONER FORD: It's been moved and
- 5 seconded. All in favor say aye.
- 6 COMMISSIONERS: Aye.
- 7 COMMISSIONER FORD: Any opposed?
- 8 The vote is 5-0 amending the minutes.
- 9 Is there a motion to approve the
- 10 minutes as amended?
- 11 ACTING COMMISSIONER COLGAN: So move.
- 12 COMMISSIONER FORD: Is there a second?
- 13 COMMISSIONER O'CONNELL-DIAZ: Second.
- 14 COMMISSIONER FORD: It's been moved and
- 15 seconded. All in favor say aye.
- 16 COMMISSIONERS: Aye.
- 17 COMMISSIONER FORD: Any opposed?
- 18 The vote is 5-0 approving the amended
- 19 minutes.
- 20 We will begin with the Electric
- 21 section of today's agenda. Items E-1 through E-3
- 22 will be taken together. These items are filings by

- 1 Central Illinois Light Company, Central Illinois
- 2 Public Service Company and Illinois Power Company
- 3 establishing a Percent of Income Payment Plan Phase 1
- 4 Extension Program. Staff recommends that the
- 5 Commission allow the proposal by not suspending the
- 6 tariffs.
- 7 Is there any discussion? Commissioner
- 8 Colgan, I believe you --
- 9 ACTING COMMISSIONER COLGAN: Yes, Madam
- 10 Chairperson. I am going to recuse myself on the vote
- 11 on these three Orders because I was at the table with
- 12 this, negotiating this legislation that created it.
- 13 I am really proud of the fact that we have put that
- in place. And to avoid any appearance of impropriety
- on my part, I am just going to recuse myself from
- 16 this vote.
- 17 COMMISSIONER FORD: Thank you. And you did a
- 18 fine job doing that job, Commissioner Colgan.
- 19 ACTING COMMISSIONER COLGAN: Thank you.
- 20 COMMISSIONER FORD: Is there a motion to not
- 21 suspend the filings?
- 22 COMMISSIONER ELLIOTT: So move.

- 1 COMMISSIONER FORD: Is there a second?
- 2 COMMISSIONER O'CONNELL-DIAZ: Second.
- 3 COMMISSIONER FORD: It's been moved and
- 4 seconded. All in favor say aye.
- 5 COMMISSONERS: Aye.
- 6 COMMISSIONER FORD: Any opposed?
- 7 The vote is 4-0 and the filings will
- 8 not be suspended.
- 9 We will be holding Item E-4 (08-0264).
- 10 Items E-5 (09-0343) and E-6 (10-0097)
- 11 will be taken together. These are complaints
- 12 regarding billings or charges against AmerenIP and
- 13 AmerenCILCO, respectfully. ALJ Tapia recommends
- 14 dismissing the complaints with prejudice.
- Is there any discussion? Is there a
- motion to dismiss the complaints with prejudice?
- 17 COMMISSIONER ELLIOTT: So move.
- 18 COMMISSIONER FORD: It's been moved and
- 19 seconded. All in favor say aye.
- 20 COMMISSONERS: Aye.
- 21 COMMISSIONER FORD: The vote is 5-0; the
- 22 complaints are dismissed with prejudice.

- 1 We will use this 5-0 vote for the rest
- of the Public Utilities Agenda, unless otherwise
- 3 noted.
- Item E-7 is Docket 10-0177. This is a
- 5 Complaint by Sean Davis against Commonwealth Edison
- 6 Company regarding billing overcharges. ALJ Riley
- 7 recommends entering an Order denying the complaint.
- 8 Is there any discussion? Any
- 9 objections? Hearing none, the Order is entered
- 10 denying the Complaint.
- Item E-8 is Docket 10-0325. This
- 12 concerns an Application by Energy Choice Center for a
- 13 license as an Agent, Broker and Consultant. ALJ
- 14 Yoder recommends denying the requested Certificate of
- 15 Service Authority.
- Is there any discussion? Any
- 17 objections? Hearing none, the Certificate is denied.
- 18 Items E-9 through E-14 (10-0388,
- 19 10-0425, 10-0430, 10-0432 10-0449, 10-0459) will be
- 20 taken together. These items concern Applications for
- 21 licenses as an Agent, Broker and Consultant. ALJ
- 22 Yoder recommends entering Orders granting the

- 1 Certificates of Service Authority.
- Is there any discussion? Any
- 3 objections? Hearing none, the Orders are entered.
- Item E-15 is Docket 10-0405. This is
- 5 a Petition by Rock River Energy Services Company for
- 6 confidential treatment of its 2009 Recertification
- 7 Report. ALJ Albers recommends entering an Order
- 8 granting the requested relief for a period of two
- 9 years.
- 10 Is there any discussion? Any
- objections? Hearing none, the Order is entered.
- 12 Item E-16 is Docket 10-0456. This
- item concerns a misfiling of a petition for
- 14 confidential treatment of a 2009 Recertification
- 15 Report. Rock River Energy Services Company already
- 16 had a docket regarding this petition when a second
- 17 duplicative docket was created. ALJ Albers
- 18 recommends dismissal of Docket 10-0456 in light of
- 19 the existence of Docket 10-0405.
- Is there any discussion? Any
- 21 objections? Hearing none, Docket 10-0456 is
- 22 dismissed.

- 1 Moving on to the Gas Section of
- 2 today's agenda, Items G-1 through G-5 will be taken
- 3 together. These are filings revising Percent of
- 4 Income Payment Plans for low income residential
- 5 customers. Staff recommends the Commission allow the
- 6 proposals by not suspending the filings.
- 7 Is there any discussion?
- 8 ACTING COMMISSIONER COLGAN: I apologize again.
- 9 I recuse myself. I was a legislative advocate for
- 10 the creation of this program, and I feel that I need
- 11 to recuse myself from the vote.
- 12 COMMISSIONER FORD: Thank you, Commissioner.
- 13 All in favor say aye.
- 14 COMMISSONERS: Aye.
- 15 COMMISSIONER FORD: Any opposed?
- The vote is 4-0, and the filings will
- 17 not be suspended.
- Item G-6 (10-0450) concerns a filing
- 19 by Northern Illinois Gas Company to revise its
- 20 Percent of Income Payment Plan for low income
- 21 residential customers on less than required notice.
- 22 Staff recommends the Commission allow the proposal by

- 1 granting the request for special permission.
- Is there any discussion? All in favor
- 3 say aye.
- 4 COMMISSONERS: Aye.
- 5 COMMISSIONER FORD: Any opposed?
- The vote is 4-0 and the request --
- 7 5-0, I'm sorry, you can vote on that one, sorry. And
- 8 the request for special permission is granted.
- 9 Item E-7 is Docket 08-0139. This
- 10 matter concerns a petition by Consumers Gas Company
- 11 seeking to enter into a gas storage contract and a
- gas sales agreement with Egyptian Gas Storage
- 13 Corporation. ALJ Albers recommends entering an Order
- 14 approving the gas storage contract but denying the
- 15 gas sales agreement.
- Is there any discussion?
- 17 COMMISSIONER O'CONNELL-DIAZ: If we might have
- 18 Judge Albers kind of step us through? Because this
- is a partial grant and I think it would make it real
- 20 clear for the record why he recommended -- why he
- 21 gave his recommendation.
- JUDGE ALBERS: On the gas storage agreement,

- 1 Egyptian and Staff were both in agreement with one or
- 2 two conditions as to what would be appropriate for
- 3 that agreement and that was really not disputed.
- 4 On the gas sales agreement, however,
- 5 Staff raised some concerns about the fact that
- 6 Egyptian and Consumers -- I am sorry, I misspoke
- 7 earlier, Consumers was in the gas storage agreement.
- 8 On the gas sales agreement Staff raised some concerns
- 9 about Consumers being an affiliate of Egyptian. The
- 10 same individual makes decisions for both Egyptian and
- 11 Consumers, particularly with regard to gas purchases
- 12 by the two, and there was concern that this
- individual wouldn't always have the ratepayers'
- 14 interest at heart when it made decisions.
- And I felt there was sufficient
- 16 examples shown or reasons given that perhaps it is
- 17 not in the public interest to allow Consumers and
- 18 Egyptian to have this gas sales agreement in place.
- I can proffer some examples, if you
- 20 would like.
- 21 COMMISSIONER FORD: Will they be able to come
- 22 back to you again and did you give them reasons that

- 1 they could correct?
- JUDGE ALBERS: Well, it is more in the nature
- 3 of the fact that, as long as that same individual is
- 4 making decisions for both companies, it is going to
- 5 be difficult to see where a conflict of interest is
- 6 being avoided.
- 7 COMMISSIONER ELLIOTT: It probably needs a
- 8 third-party arrangement, is what you are suggesting.
- 9 JUDGE ALBERS: If they brought in a third
- 10 party, yes.
- 11 COMMISSIONER ELLIOTT: An arms length.
- 12 COMMISSIONER O'CONNELL-DIAZ: So there are
- options for them to recalibrate that request and
- 14 bring it back to the Commission for a review that
- would give us a new picture that doesn't have those
- inherent conflicts that you have noted in the Order
- 17 that you presented to us.
- 18 JUDGE ALBERS: Yes.
- 19 COMMISSIONER FORD: Thank you. All in favor?
- 20 COMMISSONERS: Aye.
- 21 COMMISSIONER FORD: Any opposed?
- The vote is 5-0. The Order is entered

- 1 granting the petition in part.
- 2 Again, we will use this 5-0 vote for
- 3 the remainder of the agenda, unless other noted.
- 4 Moving on to the Telecommunications
- 5 section of today's agenda, Item T-1 is Docket
- 6 10-0368. This item concerns an Application by IQ
- 7 Telecom Incorporated for a Certificate of Prepaid
- 8 Calling Service Provider Authority. ALJ Teague
- 9 recommends granting Applicant's Motion to Withdraw
- 10 without prejudice.
- Is there any discussion? Any
- 12 objections? Hearing none, the Motion to Withdraw is
- 13 granted without prejudice.
- 14 Items T-2 through T-5 (10-0230,
- 10-0367, 10-0393, 10-0454) will be taken together.
- 16 This matter concerns applications to provide
- 17 telecommunication services in Illinois. ALJ Riley
- 18 recommends entering Orders granting the Certificates
- 19 of Service Authority.
- 20 Is there any discussion? Any
- objections? Hearing none, the Orders are entered.
- Items T-6 through T-8 (10-0263,

- 1 10-0348, 10-0443) will be taken together. These
- 2 matters concern Petitions to cancel or withdraw
- 3 Certificates of Service Authority. ALJ Teague
- 4 recommends entering Orders granting the Petitions.
- 5 Is there any discussion? Any
- 6 objections? Hearing none, the Orders are entered.
- 7 Item T-9 is Docket 10-0300. This is a
- 8 Complaint by Kurt Dunklau against AT&T alleging
- 9 deceptive business practices with respect to O'Hare
- 10 and Midway Limo Service. ALJ Haines recommends
- 11 entering an Order dismissing the complaint without
- 12 prejudice.
- Is there any discussion? Any
- 14 objections? Hearing none, the Order is entered.
- 15 Item T-10 is Docket 10-0389. This
- 16 item concerns a Petition for arbitration by Illinois
- 17 Bell Telephone. Petitioners filed an unopposed
- 18 Motion to Dismiss. ALJ Tapia recommends entering an
- 19 Order granting the Motion to Dismiss.
- Is there any discussion? Any
- objections? Hearing none, the Order is entered.
- Items T-11 through T-20 (10-0374,

- 1 10-0384, 10-0416, 10-0418, 10-0419, 10-0420, 10-0437,
- 2 10-0444, 10-0375, 10-0436) will be taken together.
- 3 These matters concern Petitions for Interconnection
- 4 Agreements or Amendments to Interconnection
- 5 Agreements. The Administrative Law Judges recommend
- 6 approving the Interconnection Agreements and
- 7 Amendments to Interconnection Agreements.
- 8 Is there any discussion? Any
- 9 objections? Hearing none, the Orders are entered.
- 10 Items T-21 through T-24 (10-0504,
- 11 10-0505, 10-0506, 10-0507) will be taken together.
- 12 These items concern initiating citation proceedings
- 13 against the companies for failure to file a 2009
- 14 Annual Report. Staff recommends entering the Orders
- 15 initiating citation proceedings.
- Is there any discussion? Any
- 17 objections? Hearing none, the Orders are entered.
- 18 Items T-25 through T-27 (10-0193,
- 10-0402, 10-0403) will be taken together. These
- 20 items concern Citations for failure to maintain
- 21 corporate status. ALJ Teague recommends dismissing
- 22 the Citation proceedings.

- 1 Is there any discussion? Any
- 2 objections? Hearing none, the Citation proceedings
- 3 are dismissed.
- Item T-28 is Docket 10-0417. This
- 5 matter concerns a Petition by the Universal Telephone
- 6 Assistance Corporation requesting that the Commission
- 7 determine the amount and form of supplemental
- 8 assistance to be provided by Illinois local exchange
- 9 carriers to each eligible new subscriber under the
- 10 new Universal Telephone Service Assistance Program.
- 11 ALJ Albers recommends entering an Order granting the
- 12 requested relief. Please note that the
- 13 recommendation is to grant the Petition in its
- 14 entirety and not in part, as written on the agenda
- 15 for today.
- Is there any discussion? Any
- objections? Hearing none, the Order is entered
- 18 granting the requested relief.
- 19 Turning now to Water and Sewer, Item
- 20 W-1 is Docket 09-0556. This is a Petition by Aqua
- 21 Illinois for approval of a Bulk Water Supply and
- 22 Sales Agreement with Lake County. ALJ Benn

- 1 recommends entering an Order approving the Agreement.
- Is there any discussion? Any
- 3 objections? Hearing none, the Order is entered.
- Item W-2 is Docket 10-0289. This is
- 5 the Complaint by Renaldo Williams, Sr., against
- 6 Illinois-American Water Company. ALJ Tapia
- 7 recommends entering an Order dismissing the Complaint
- 8 for lack of prosecution.
- 9 Is there any discussion? Any
- 10 objections? Hearing none, the Order is entered.
- Item W-3 is Docket 10-0342. This item
- 12 concerns a Petition by County Line Water Company to
- 13 cancel and annul a Certificate of Convenience and
- 14 Necessity. ALJ Teaque recommends entering an Order
- 15 granting the Petition.
- Is there any discussion? Any
- 17 objections? Hearing none, the Order is entered.
- 18 We have two other items of business on
- 19 today's agenda. First, we have the Liberty
- 20 Consulting Group's Sixth Quarterly Report for the
- 21 investigation of Peoples Gas Pipeline Safety Program.
- 22 I believe Darin Burk is available to brief us on

- 1 this.
- 2 Darin?
- 3 MR. BURK: Thank you. This report covers the
- 4 period of March through May of 2010 and is referred
- 5 to as the Sixth Quarter Report. During that period
- 6 Liberty completed 42 of the recommendations from the
- 7 beginning to the current point in time. Liberty has
- 8 checked progress towards all 66 of the
- 9 recommendations so far. They had anticipated closing
- 10 approximately 11 to 24 recommendations during this
- 11 guarter, and they accomplished 14 of those.
- 12 At least three recommendations may be
- 13 left open and require Pipeline Safety monitoring
- 14 beyond the contract. Recommendation II-17 dealt with
- improving the accuracy of the crews' control
- 16 readings; Item II-23, improve the corrosion control
- 17 record keeping; and Item III-17, reduce the year-end
- 18 leak backlog. Pipeline Safety will be developing a
- 19 plan to follow up on those three items.
- 20 At the end of the fifth quarter
- 21 Liberty identified five items as most difficult to
- 22 close. Two of those items were actually closed in

- 1 the sixth quarter. Item II-7, working with digger to
- 2 resolve bogus emergency locate requests was closed in
- 3 the sixth quarter, as well as Item V-11, develop a
- 4 structure process for long-term planning.
- 5 The three remaining items that they
- 6 identify as difficult to close are Item II-8, develop
- 7 and implement communication and training protocol
- 8 with the City of Chicago work force; Item II-18,
- 9 improve timeliness of corrosion control actions; and
- 10 Item II-20, testing casings to insure electrical
- isolation of the carrier pipe. That involves the
- 12 corrosion control.
- 13 Pipeline Safety accompanied Liberty on
- 14 two weeks of follow-ups in the sixth quarter. The
- 15 Staff obtained more direct knowledge of the issues
- and the actions that will be required by Pipeline
- 17 Safety to stay on top of the issues beyond the
- 18 contract with Liberty.
- 19 Liberty issues identified requiring
- 20 our follow up will be Item I-1, improve management
- 21 level organization. Our primary focus will be on the
- 22 field supervisors, making sure that they are out in

- 1 the field actually supervising the crews. Liberty
- 2 had identified that they were spending too much time
- 3 on administrative work and the crews were left alone
- 4 in the field. Although we do not have a code
- 5 requirement for this, we feel that we can encourage
- 6 Peoples to continue this by very strict enforcement
- 7 of adherence to the procedures.
- 8 Item II-8, upgrade the training
- 9 program for locators, Pipeline Safety has met with
- 10 the management and issued a Notice of Amendment
- 11 requesting that Peoples Gas include more specific
- 12 locating procedures in their operation and
- 13 maintenance plan. Our field investigations
- 14 determined that the locators were not necessarily
- following the procedures as prescribed by Peoples Gas
- 16 because they didn't have a very good understanding of
- 17 what the procedures required. So we are going to ask
- 18 them to revise the procedures.
- 19 Item II-19, evaluate the atmospheric
- 20 corrosion monitoring practices, Staff will continue
- 21 to work with Liberty and Peoples Gas on this issue to
- 22 identify the processes that need to be implemented.

- 1 Item II-20, testing casings to insure
- 2 electric isolation from the carrier pipe. In the
- 3 past there has not been real good guidance on how to
- 4 perform that activity, and the industry has developed
- 5 guidance that's been shared with Peoples Gas and our
- 6 Staff, and we will be working with them to insure
- 7 that they implement the best practices.
- 8 Reduce the year-end backlog of leaks,
- 9 the cast iron replacement program should help with
- 10 this issue and that has been scheduled.
- 11 V-8, improve the quality assurance
- 12 quality control program, Liberty is concerned about
- 13 the level of expertise of the new quality assurance
- 14 quality control staff. Pipeline Safety will monitor
- 15 the training and performance of these inspectors.
- 16 They ran into an issue of just simply having enough
- 17 qualified staff to promote into these positions, and
- we have been monitoring their assessments in the
- 19 field and trying to determine if they have adequate
- 20 knowledge to perform the task. We have also worked
- 21 with their training facility to revise the training
- 22 for quality assessors to improve their level of

- 1 expertise.
- 2 Item V-9 provides a means and requires
- 3 that general supervisors spend more time in the field
- 4 on job sites. Again, staff at Liberty have
- 5 determined that there is a culture at Peoples Gas
- 6 where they fail to follow the company procedures. We
- 7 don't understand what the issue is, but the only way
- 8 that we feel that we can get this through to the work
- 9 force is to monitor them closely and issue violations
- 10 whenever the operator or personnel fails to follow
- 11 the company procedure.
- 12 Item V-10, upgrade the Legacy computer
- 13 system, the Work Assets Management System, also known
- 14 as WAM has been brought online. Liberty and Staff
- 15 have identified a few errors and omissions in the
- 16 report data provided by the program. Staff will
- 17 continually monitor the progress during the annual
- 18 record and focused audits to verify that all of the
- 19 issues and inconsistencies have been worked out of
- 20 the program. But otherwise we feel that this is a
- 21 vast improvement over the Legacy systems that they
- 22 had prior to the implementation.

- 1 And that completes my update. Are
- there any questions for me?
- 3 COMMISSIONER FORD: Are there any questions for
- 4 Mr. Burk?
- 5 COMMISSIONER O'CONNELL-DIAZ: Mr. Burk, you
- 6 noted the main replacement program, obviously, that
- 7 the Commission voted for, and we are really happy to
- 8 see that program in place. And you also noted that
- 9 there were some issues of dealing with the City of
- 10 Chicago. Do you think that by virtue of the fact
- 11 that we now have this really large program that is
- 12 going to be going on, will there be, because of that,
- 13 need to coordinate with the City? And their getting
- 14 a new system put in pursuant to our Order, do you
- think there will be an upgrade in the issue of
- dealing with the City and being responsive in the way
- 17 that we would like them to be?
- 18 MR. BURK: It will require a lot of
- 19 communication, give and take, between the City and
- 20 Peoples Gas. They are going to need to keep the City
- 21 informed of where they are going to be working and
- the issues that are going to be involved with traffic

- 1 control, interference with other utilities, so on and
- 2 so forth. My understanding is that Peoples Gas is
- 3 aware of this and they do plan to communicate with
- 4 the City and meet with the City administrators to
- 5 make sure that this goes smoothly.
- 6 We do think that overall that it will
- 7 be beneficial because it will be less disruptive. In
- 8 this situation, they will go in and take out blocks
- 9 of main at one time, rather than just hit and miss
- 10 and make repairs, and I think the coordination is
- 11 going to be there. They have a plan to make it work.
- 12 COMMISSIONER FORD: Thank you, Mr. Burk.
- 13 Is there a motion to have the report
- 14 posted on the website?
- 15 COMMISSIONER ELLIOTT: So move.
- 16 COMMISSIONER FORD: All in favor?
- 17 COMMISSONERS: Aye.
- 18 COMMISSIONER FORD: Any opposed?
- The vote is 5-0 and the report will be
- 20 posted on the ICC website.
- Next we have the Lifeline Awareness
- 22 Week Resolution. Commissioner Colgan, would you like

- 1 to introduce the resolution?
- 2 ACTING COMMISSIONER COLGAN: Yes, thank you.
- I reported to you a couple of weeks
- 4 ago that I have been huddling up with Staff of
- 5 various departments, IT, Telecom, Consumer Services,
- 6 External Affairs, Public Affairs, trying to put
- 7 together a plan, a comprehensive way to promote
- 8 Lifeline and Link-up. And NARUC, as all of you know,
- 9 has declared September 12 through the 18th to be
- 10 Lifeline Awareness Week. We have secured a
- 11 proclamation from Governor Quinn declaring that as a
- 12 Lifeline Awareness Week in Illinois.
- 13 We have secured the cooperation and
- 14 participation of DCEO, the Department of Human
- 15 Services. The Governor's Office is definitely on
- 16 board. We are reaching out also to get the State
- 17 Board of Education, due to the free meals automatic
- 18 qualification to participate. And, in addition, we
- 19 have reached out to AARP, to CUB and the Illinois
- 20 Association of Community Action Agencies. They are
- 21 all willing to participate.
- We have updated all of the providers,

- 1 telecom providers, that offer this service in
- 2 Illinois. We have put together hot links for our
- 3 website for any interested eligible consumer to click
- 4 on and go to and get immediate information about how
- 5 to call and talk to any of these providers to sign up
- 6 for this important and vital service.
- 7 So with that, I am just promoting this
- 8 and asking for your support of this resolution that
- 9 you have in front of you that would on our own motion
- 10 resolve that this would be Lifeline Awareness Week at
- 11 the Illinois Commerce Commission.
- 12 So with that, I mean, I would be happy
- 13 to read it, but I am not sure that that's necessary.
- 14 I think you have all had a chance to look at it. So
- with that, I would be glad to answer any questions
- 16 and I ask for your support.
- 17 COMMISSIONER FORD: Thank you, Commissioner
- 18 Colgan. There is a motion to adopt the Lifeline
- 19 Awareness Week Resolution. Is there a second?
- 20 COMMISSIONER ELLIOTT: Second.
- 21 COMMISSIONER FORD: All in favor?
- 22 COMMISSONERS: Aye.

- 1 COMMISSIONER FORD: Any opposed?
- The vote is 5-0 and the Lifeline
- 3 Awareness Week Resolution is adopted.
- 4 ACTING CHAIRMAN FLORES: Commissioner Ford, may
- 5 I just make a few remarks?
- 6 COMMISSIONER FORD: Sure.
- 7 ACTING CHAIRMAN FLORES: I wanted to commend
- 8 Commissioner Colgan for his leadership in this
- 9 effort. I think this is a wonderful way for the
- 10 Illinois Commerce Commission to interface with other
- 11 agencies as well as the general public about the
- various initiatives and programs that are available
- 13 to Illinois consumers. And, again, I just want to
- 14 commend Commissioner Colgan and the rest of the ICC
- 15 Staff for their efforts in this endeavor.
- 16 ACTING COMMISSIONER COLGAN: Thank you for that
- and, yes, I want to extend, too, my gratitude to
- 18 Staff that's graciously worked on this project, put a
- 19 lot of time into it. Thank you.
- 20 COMMISSIONER FORD: Judge Albers, are there any
- 21 other matters for us today?
- JUDGE ALBERS: No, Commissioner, there are not.

1		COMMISS	IONER	FORD:	Thank	you.	There	are	none;		
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